Customer Service Report for DCOB

For the period: Saturday, September 01, 2007 12:00:00 AM to Sunday, September 30, 2007 11:59:59 PM

	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	DCOB	Web	Other	DCS	DCOB	Other	DCS	DCOB	Other	To Close
ASR											
Colocation-ON	0	0	0	2	0	0	0	0	2	0	0
NIH Data Center											
Aperture Vista	0	16	0	0	0	0	0	0	16	0	0
Project Work											
Migration/Upgrade	0	0	0	1	0	1	0	0	0	0	0
Security											
Sanitize	1	0	0	0	0	0	0	0	1	0	26
Grand Total:	**1**	**16**	**0**	**3**	**0**	**1**	**0**	**0**	**19**	**0**	**1**

Total Tickets Closed:	**19**
Total Tickets Assigned/Pending/Checked Out:	**1**
Total Tickets Created:	**20**